Think you’re having a printer problem?

Call 734-944-9447 or email us at salesinfo@mikancorp.com

We’re here to help!

*Here are some tips to avoid costly downtime or unnecessary service calls:*

Keep this information handy – Attach it to the side of your printer for future reference

1. **Run a Supplies Status Page** to check your supplies levels
   From your HP printer (not all printers have this option)
   Select √
   Arrow down to INFORMATION
   Select √
   Arrow down to PRINT SUPPLIES STATUS PAGE
   Select √
   This report will give you the Estimated Pages Remaining and Pages Printed with this Supply as well as the Maintenance Kit usage. Check to see if your cartridge has printed its rated page yield. Please put this report in the box with the cartridge.

2. **Change the cartridge.**
   o If the problem goes away and you feel the cartridge was defective, please call or email Mikan Corp.
   o If the cartridge is empty, follow your normal ordering & recycling program.
   o If the problem persists, contact us. If we can’t resolve it over the phone, we’ll send out a technician AT NO CHARGE to help diagnose the problem.

Did you know?
   o Mikan Corp is a Strategic Supplier for Laser Printer Service & Repair
   o Mikan Corp stocks parts and maintenance kits for HP LaserJet Printers
   o Mikan Corp has HP Certified Repair Technicians
   o Mikan Corp will come to your location and work with you to give you an honest assessment of your HP printer
   o Mikan Corp will give you free technical support for your laser printer

Our cartridges are 100% Satisfaction Guaranteed and will not void your warranty!