M-marketsite New User Interface

Frequently Asked Questions

Q. What is different in the new user interface?

A. The new interface – known as Phoenix – has a streamlined, less cluttered site layout, including among other things:
   - The tab menus and sub-menus that are always present on the screen in the current version are replaced with clean, slide-out side menus that stay out of the way until you need them.
   - Action items (e.g., carts assigned to you from a browse only user) are located in the top banner, making them accessible from all areas of the site. In the current interface, Action items are located only on the Shopping Page.
   - A simpler User Profile navigation, with quick links to most commonly used tasks.
   - Cart Preview, allowing a quick view of the active cart from anywhere in the site.

For a complete overview, see the M-marketsite New User Interface Training Guide.

Q. Are there any browser restrictions?

A. The Phoenix interface is not compatible with Internet Explorer version 7 (IE 7). It is also not compatible with IE 8 and IE 9 in “compatibility view”. For instructions on disabling compatibility view in IE 8 and IE 9, see the quick reference document: M-marketsite Phoenix UI IE Browser Support.

Q. Will there be more changes to the user interface in the future?

A. M-marketsite is a dynamic application, with new functionality made available through “releases” three times a year (March, July, and November). As with the current interface, there will be enhancements to the new interface as well – with the goal to continually improve the user experience. As new features and functionality become available, they will continue to be announced through our usual communication means (e.g., notifications when logging in to M-marketsite, information posted on the Procurement Services website, eNewsletter, etc.).

Q. Is the new user interface available to M-marketsite Browse Only users?

A. Yes, the new interface is available to both Browse Only users and those who can place orders through M-marketsite. On December 15, 2013, all users will be switched to the new interface if they have not done so already.