Delivery Information

Most products are shipped to the customer, F.O.B. Destination. However, the customer must pay shipping on the following types of orders: laboratory furniture, 55 gallon drums, biological products requiring dry ice pack with overnight shipment, Third Party items, other items shipped on a direct basis, emergency orders and all orders shipped outside of the continental United States, which will be shipped F.O.B. Shipping Point, prepaid and added or freight collect via customer’s carrier. Hazard charges imposed by government regulation will be added separately to the invoice.

VWR will deliver products to the customer in 1-2 days after receipt of order. VWR shall use reasonable efforts to meet the customers’ requested delivery schedules. Reasonable delay in deliveries may exist (where any delay of thirty (30) days or less shall be presumed reasonable) which includes but is not limited to “made to order” items and manufacturer’s backorders. Customer has the right to cancel the order on these delayed items or substitute the product immediately.